

# **THIRDCHANNEL**

## **E-COMM BRAND REPRESENTATIVE**

### Point Redemption Guide



# WELCOME TO THE POINT REDEMPTION GUIDE

An exciting way to put your FAVE products in your hands, for free!

## Redemption Options

- Brand Products
- Brand Gift Certificates
- Tango Gift Cards
- PayPal Deposits

## Redemption Process

- Submit Order Form: <https://forms.gle/fSHGWnGnn3Gy5DaX7>
  - All orders are processed every **Wednesday** for orders submitted by Tuesday.
  - If you have a timely request, we will do our best to process your order early. We suggest submitting a Zendesk request with the reason why. (promotion rate, etc.)
  - For any point questions, submit a Zendesk ticket at <https://thirdchannelsupport.zendesk.com/hc/en-us/requests/new> and an Admin will respond within 48 business hours.
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# PRODUCT ORDERS

- You may place product orders from **Bushnell Golf, FootJoy, CDW, and Turtle Beach** for **in-stock** items only.
- Processing time may take up to 7-10 business days.
- Submit an order form for each item unless you are requesting multiple quantities of the *exact same* product.
- Specify size, color, any important specifications and include product URL.
- ThirdChannel cannot split payment types. Be sure you have enough points to cover the entire order, including shipping and local taxes. *Brackets are in \$25 increments and orders will round up to the nearest bracket amount.*
- You will receive a confirmation email.

## #MyBrandBenefit!

Enjoy a brand benefit value when you order from the brand that **you** represent!

***Every \$25 = 5,000 points***



# GIFT CERTIFICATES

- Product orders are not offered for Bare Necessities, Titleist, Pyramyd Air, HerRoom, TaylorMade.
- Indicate brand gift certificate on order form.
- Gift certificates will be emailed and then *you* place your own order.
- Use Product / Gift Certificate Redemption Chart.
- If you purchase from your brand, apply **#MyBrandBenefit!**

## BARE NECESSITIES

*Titleist*®

**PA** PYRAMYDAIR  
GUN MALL

HER  ROOM

 **TaylorMade**®

# PRODUCT / GIFT CERTIFICATE REDEMPTION CHART

- \$1 - \$25 = 6,250 points
- \$26 - \$50 = 12,500 points
- \$51 - \$75 = 18,750 points
- \$76 - \$100 = 25,000 points
- \$101 - \$125 = 31,250 points
- \$126 - \$150 = 37,500 points
- \$151 - \$175 = 42,750 points
- \$176 - \$200 = 50,000 points
- \$201 - \$225 = 56,250 points
- \$226 - \$250 = 62,500 points
- \$251 - \$275 = 68,750 points
- \$276 - \$300 = 75,000 points
- \$301 - \$325 = 81,250 points
- \$326 - \$350 = 87,500 points
- \$351 - \$375 = 93,750 points
- \$376 - \$400 = 100,000 points
- \$401 - \$425 = 106,250 points
- \$426 - \$450 = 112,500 points
- \$451 - \$475 = 118,750 points
- \$476 - \$500 = 125,000 points

Please remember as per your EULA Contractor Agreement, your points are not to be sold to another party. Additionally, some of these brands have concerns about our Contracted Brand Reps re-selling or undercutting their actual brand on eBay, etc. These are real concerns for the brand and to retain good relationships with them, we must adapt to their concerns as well

# TANGO

## CARD®

- The ultimate e-card redeemable at 130+ major retailers, restaurants, and travel services.
- To view the full vendor list, visit <https://www.tangocard.com/reward-link-united-states/>
- Tango cards are redeemable both online and in store.
- Tango value may be split up between multiple vendors.

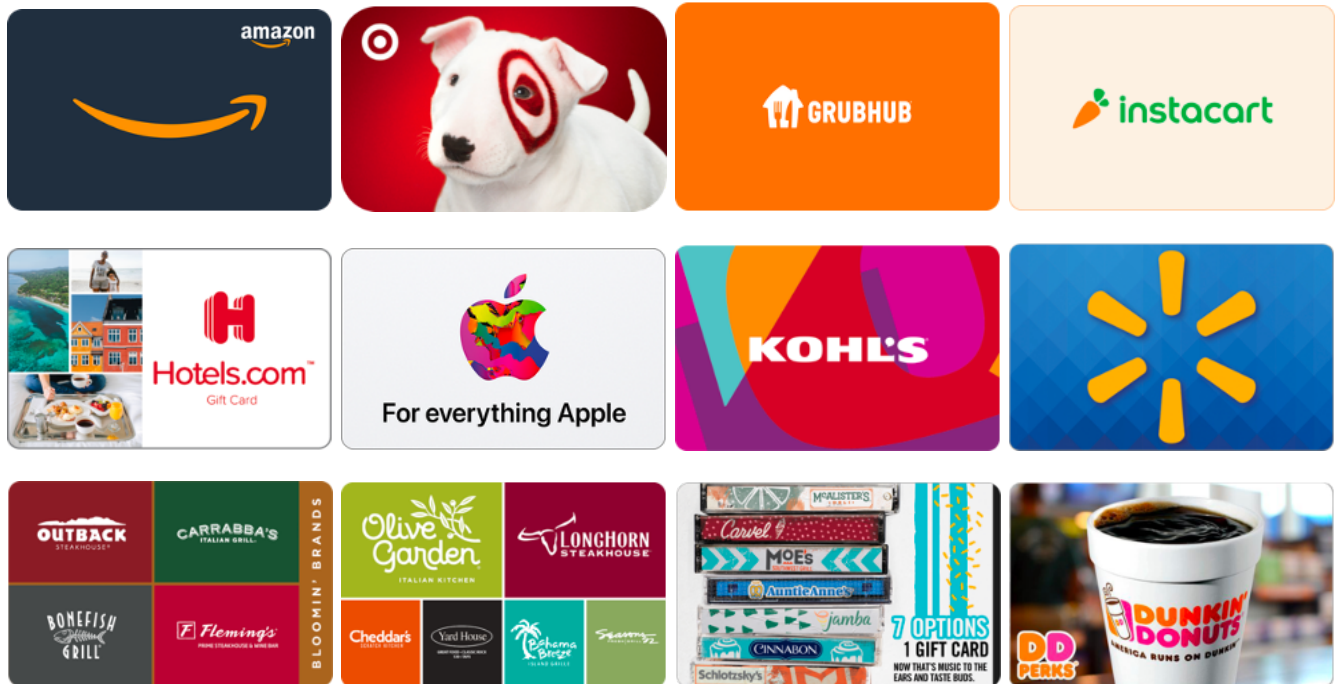
### Tango Card Redemption Chart

\$50 = 17,500 points

\$100 = 35,000 points

\$300 = 100,000 points

\$500 = 140,000 points





- Add more money to your wallet!
- No Max Limit, any quantity of \$50 may be redeemed.
- Visit PayPal.com to ensure your account is set up, active, and with current information
- Must provide your **PayPal email** on Points Order form.
- PayPal may hold transactions at their discretion (usually on deposits over \$2,000), for security and verification reasons. You must contact PayPal to resolve holds on funds.

### **PayPal Redemption Chart**

\$50 = 20,000 points

\$100 = 40,000 points

\$300 = 120,000 points

\$500 = 200,000 points

**Note:** PayPal points redemption year-end statements can be viewed within your PayPal.com account and **not** included in your ThirdChannel 1099 NEC - Product Value Earning statement.

## ThirdChannel Points Program Terms and Conditions:

1. By participating in the Company's Points Program, you are expressly agreeing to be bound by the following Terms and Conditions as may be revised from time to time.
2. You agree you are not an employee of the Company or of any brand. We trust you to determine the best method and approach by which to complete each shopper interaction project. We provide this optional Points Program as an avenue to allow you to gain additional experience with brands to better inform your approach to projects if you so choose. That being said, you are under no obligation to use points for the brands and can use them for other purposes if you wish. The Company is under no obligation to provide points or continue the Points Program at any point in the future. If you do not wish to participate in the Points Program, please let us know and we will make sure you are removed.
3. The Points Program is not a bonus or incentive program. You are not an employee, you are an independent contractor. You retain the right to control the manner and method you use to complete each shopper interaction project.
4. If ordering more than one item, you will need to fill out a new points order form for each *different* item. The order form allows you to enter a quantity if you are requesting multiple quantities of the exact same item. For multiple different items, it is helpful if you label your item descriptions as: 1 or 2, 2 of 2, etc.
5. If applicable, please enter the title of the incentive, the amount in dollar and/or the "product points value" portion. *All specialized incentives must be redeemed within 30 days of the incentive award and expire at 31 days.* (Example: Black Friday Bonus)
6. All points will expire one year from the date they are accrued. The Company is not required to provide you with notice of the expiration of points.
7. If you have not completed any chats for the Company for 12 months, all of your unredeemed points will automatically terminate. The Company is not required to provide you notice of the expiration of points.
8. Points are non-transferable and non-assignable. Likewise, any vouchers or certificates obtained through the Points Program are only to be used by you and shall not be resold. Resale or transfer in violation of this term may result in the Company's decision to terminate your Contractor Agreement.
9. Please provide sufficient time for the processing of points redemptions. Do not follow up about your order until at least 10 days after it was expected to have been filled, normally all issues are resolved during this 10 day window.
10. Please take care to not give your credit card information when placing an order. ThirdChannel will deduct the appropriate amount of points from your account for redemptions and cannot split payment types. If you pay by credit card, you will not be able to redeem points for this purpose.
11. After your point redemption order has been placed, you will receive an email detailing your confirmation number and total points redeemed for the product/products from [points@thirdchannel.com](mailto:points@thirdchannel.com).
12. The total points redeemed will include any applicable shipping and taxes for your specific shipping address. The product shipping address determines this. You must have enough points for shipping and tax expenses. Keep in mind the \$25 brackets.
13. Brand Reps can choose to save their points for a higher priced product or redeem their points at any time, subject to terms 5, 6, and 7 above.
14. For any orders submitted, please ensure you have earned the points that you are submitting to redeem. If your account is short of points at the time of processing, your order will not be able to be completed.
15. Keep the \$25 brackets in mind and be prepared for rounding up. You'll want to order as close to the end of the point bracket, including tax and shipping. For example: placing an order for a final total of \$377 on CDW will use the same 100,000 points as a final order of \$400. Be aware of breakage here so that you make the most of your points.
16. All sales are final. Please ensure your size and item are correct before submitting your order. The Company is not responsible for errors, breaches, or other mistakes by vendors, brands, or other third parties. If you choose to use points on a brand and the brand fails to deliver appropriately, you will not hold the Company liable for the problem. This is a risk entirely assumed by you by participating in the Points Program. The Company makes no representations, warranties, claims, or guarantees regarding the points. I understand I cannot hold the Company responsible for the accuracy or efficacy of any Points Program materials, any Vendor materials, or any redemptions.
17. By my participation in the Points Program, I hereby expressly waive and release any and all claims, now known or hereafter known, against the Company, and its officers, directors, owners, employees, agents, affiliates, successors, and assigns (collectively, "Releasees"), on account of financial injury, physical injury, or property damage arising out of or attributable to my participation in the Point Program, whether arising out of the ordinary negligence of the Company or any Releasees or otherwise. I covenant not to make or bring any such claim against the Company or any other Releasee, and forever release and discharge the Company and all other Releasees from liability under such claims. Furthermore, I hereby agree I shall defend, indemnify, and hold harmless the Company against any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, including attorney's fees, fees, the cost of enforcing any right to indemnification under this Release, and the cost of pursuing any insurance providers, awarded against the Company arising out or resulting from any claim of a third party related to my participation in the Points Program, including any claim related to my own negligence or the ordinary negligence of the Company.